

MISSION, VISION AND VALUES OF THE BTLS

MISSION

The BTLS exists to promote quality laboratory services in Botswana for the benefit of the local laboratories, manufacturers, industry and the general public.

VISION

To be a reputable information centre for laboratory services in Botswana that is recognised locally, regionally and internationally.

VALUES

The values associated with BTLS are:

Professionalism – we carry out our business/conduct ourselves in a professional manner, demonstrating our competence, holding ourselves accountable for our actions and to one another, and preserving the image of our association. In providing professional service, we believe integrity is the cornerstone of our association. We are committed to the highest moral and ethical standards in all aspects of our conduct and performance.

Competence – we will adhere to the highest standards of performance and are determined to perform high quality work in a capable, efficient, and appropriate manner. We will deliver value to our customers translating into improved national competitiveness. Competence will continue to be our target as demand for information on quality laboratory service increases. We will be able to link with other regional and international bodies and share information relevant to laboratory testing and calibration

Excellence - We pursue excellence in every action we undertake. We encourage going beyond normal expectations. We strive for excellence through the effective and efficient use of resources. We promote networking and empowerment. We are committed to improving the quality of laboratory services by using internationally recognised standards, innovation and new technologies. We will lead by example.

BOTSWANA TESTING LABORATORY SYSTEM



CONTACT DETAILS

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*“Aiming Towards Quality
Laboratory Services”*